



TRANSITION CASE STUDY – UK

TRANSITION – 50+ CONSULTANTS ACROSS 2 AREAS FOR CARDS CLIENT

Gibbs Hybrid were approached to assist one of our global Credit Card clients with the transition of resources from incumbent suppliers. Timelines were very tight and certain contractual clauses with the incumbents needed to be resolved.

Gibbs quickly ascertained the requirements and made arrangements to meet individuals to ensure that they were aware of what would be happening and what to expect, along with ensuring that the compliance requirements being achieved.

Despite various changes during the discovery phase, the transition occurred over 1 weekend and Gibbs were happy to report that risk to business was mitigated and Team were up and running on the Monday (including overseas).

TRANSITION OF 50+ RESOURCES ACROSS 2 SOW'S FOR CLIENT FROM INCUMBENT SUPPLIER

2 WEEK TIMELINE TO ESTABLISH DISCOVERY AND FORMULATE PROCESS

ALL RESOURCES TRANSITIONED OVER 1 WEEKEND

RISK TO BUSINESS MITIGATED AND ALL RESOURCES WORKING ON THE MONDAY MORNING

COST SAVINGS REALISED BY CLIENT FOR THIS TRANSITION

CLIENT STAKEHOLDERS AND MANAGERS REPORTED LITTLE OR NO NOISE FROM RESOURCES – THIS WAS UNPRECEDENTED

GS3 TRANSITIONED RESOURCES AT RISK TO ENSURE NO LOSS OR RISK TO BUSINESS DURING IMPORTANT TIME FOR DELIVERY